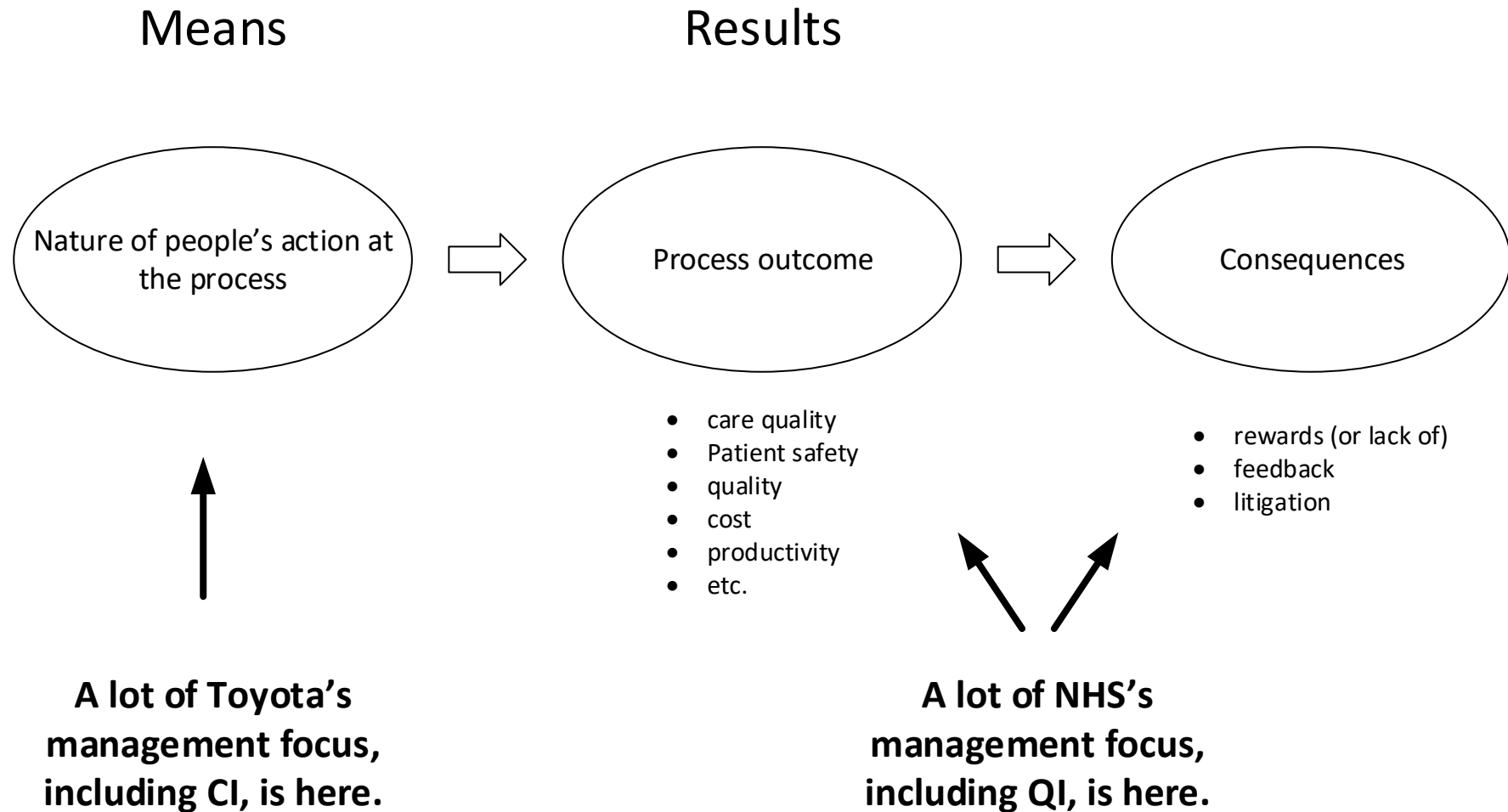


# Focusing on means in order to achieve desired results



Key: CI - Continuous Improvement including Process Management and PDCA

Key: QI - Quality Improvement including The Model for Improvement and PDSA